

Role Profile

Role	Engagement Officer	Location	Home Based, South West, Hampshire and Isle of Wight
Accountable for	Engagement Volunteers	Accountable to	Engagement Lead
Core Anchor Level	Support	Travel	Travel across the locality and to collaborate with colleagues in locality impact and other directorates will be essential
DBS Check	Required	Salary	Circa £17,800 per annum for 21 hours per week

To be read alongside: Our competencies, Directorate charter and Team Charter

Overall Purpose and Impact	
<p>The Engagement Officer helps strengthen local stroke communities by bringing people together, championing lived experience voices, and building warm, trusted relationships with volunteers, partners, and healthcare professionals. By supporting local groups, gathering insight, and sparking meaningful conversations, the role ensures stroke survivors and carers feel heard, connected, and supported to reduce the devastation of stroke.</p>	
Responsibilities	Measured through the delivery of
Support delivery against engagement plans and projects	Evidence of activity Delivery against locality plan
Support the scoping of community engagement activity, bringing insight to align with priorities set in the locality plan	Evidence of activity Supervisions
Support stroke survivors to be able to take part in a range of different opportunities to provide the voice of lived experience	Evidence of activity Case studies Delivery against locality plan
Collect insight and share with colleagues within the locality and across teams	Evidence of activity Case studies

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Work with colleagues across the locality to deliver a localised approach to addressing health inequalities, working with Equality Diversity Inclusion (EDI) leads from across the organisation.	Delivery against locality plan Evidence against activity
Support with relationship mapping and development	Locality profile Delivery against locality plan
Work with central teams to support local campaigning activity	Evidence of activity 360 feedback Supervisions
Lead on Engagement volunteer recruitment and support in the locality, working with colleagues to deliver against our volunteering approach	Delivery against volunteering strategy
Accountable for managing and strengthening relationships between the Stroke Association, the Stroke Group Network and the wider stroke community	Evidence of activity Service user feedback Reach of groups and network
Working with central colleagues and the Engagement Lead to support and ensure compliance of Stroke Association Volunteer led Support Groups	Quality tracker Risk Assessments N1/accident/incident reports Supervisions 360 feedback
Support with coordination, monitoring and evaluation of data for our engagement work	Evidence of activity Reports
Share leads and potential donor and fundraising opportunities with colleagues in Income Generation to support effective stewardship of relationships	Evidence of activity 360 feedback
Deputise for the Engagement Lead, including representing the Stroke Association in a wide variety of settings and supporting UK-wide improvement projects as required	Evidence of activity 360 feedback Supervisions

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Essential Knowledge, Experience and Qualifications

- Experience of being adaptive to best meet the needs of the people we support
- Experience of working with and supporting a wide range of stakeholders
- Excellent communication skills, including confident public speaking skills
- Experience of working in partnerships with other organisations including those in the voluntary sector, health and social care
- Experience of supporting networks
- Experience of working in any or all - advocacy, campaigning, community engagement and development
- Experience of collecting data and producing reports
- Experience of addressing health inequalities and championing diversity internally and externally
- Excellent IT skills
- Knowledge of key policies including General Data Protection Regulation (GDPR), safeguarding and health and safety

Behaviours and Competencies

- See separate document: Our competency framework