

# Housekeeping



Understanding what communication difficulties are and how support groups can help

Stroke

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#### **Accessibility Team**



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Accessibility Assistant,

Runs Kendal Speakability Group and stroke survivor

Caitlin Longman

**Accessibility Lead** 

#### What does accessibility mean to us?

Accessibility means

making information, activities, and the environment

sensible, meaningful, and usable

for as many people as possible.

## Different accessibility needs



- Mobility
- Vision



- Hearing
- Cognition



- We will be focusing on communication.
- And on the **needs** of **groups**.

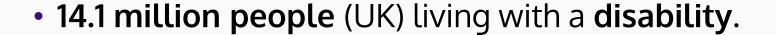


## What we will talk about today





- 2. Communication **tips**
- 3. Communication Support Pack
- 4. Additional **resources** for groups





- 1 in 5 people (UK) experiencing long-term illness, impairment or disability
- Anyone can experience a disability, impairment or long-term illness, leading to changes in their accessibility need.



#### **Communication difficulties**



- About two thirds of people have communication problems soon after a stroke.
- Some people will have long-term communication problems.
- It is **different** for **everyone**.

#### Types of communication difficulties

There are **3 main types** of **communication difficulties** after stroke.

- 1. Aphasia
- 2. Dysarthria
- 3. Apraxia of speech

## **Aphasia**



- Aphasia is when the language areas of your brain are damaged.
- About 40% of people have aphasia
   soon after a stroke.
- It does not mean you are less intelligent.



# Aphasia can cause problems with:



- Speaking.
- Understanding what people say.
- Finding the right words.
- Reading.
- Writing.
- Using numbers

## **Dysarthria**

- A stroke can cause muscle weakness in your mouth and throat.
- This can make it hard to speak, eat or drink.
- Your speech can be slurred.
- Half of all stroke survivors experience dysarthria.

#### Apraxia of speech

- Apraxia can make it hard to coordinate the movement of your mouth and tongue.
- When you speak, words can sound wrong.
- You might know a word, but not be able to say it.



# Other things can affect communication







- Fatigue
- Concentration
- Memory
- Vision
- Hearing problems
- Anxiety

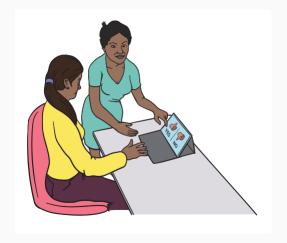


#### Recovery



- You can keep recovering for years.
- Communication problems can last a long time.
- You will recover at your own speed.





- You might not go back to how you were before the stroke.
  - Learn to communicate in new ways.
  - Relearn communication skills.
  - Regain confidence.



#### **Communication Tips**

Play Colin Lyall video



- People with aphasia told us they wanted:
  - Aphasia-friendly information
  - Topics to understand their stroke and communication
  - **Images** to support



**Stroke** 

Two aphasia-friendly guides

Stroke

 Your communication after a stroke



 Communication problems after a stroke guide

For families and carers



Communication Picture Book:
Community
Reductory lives after stroke
Stroke
Autocommunity

Communication card

Optional Communication

Picture Book: Community



#### Who it is for





- People with communication
   difficulties after a stroke
- And their family and friends
- Carers
- Health care professionals

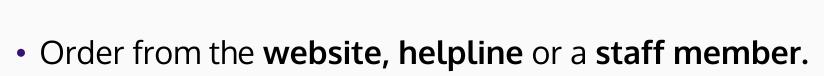
#### **Aphasia and Accessible Voices**

Heidi Matthew's video



#### How to order a copy for your group

- You can only order one at a time.
  - Postal hard copy
  - Download a copy
- No bulk orders.







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# We're here to support people to rebuild their lives after stroke.

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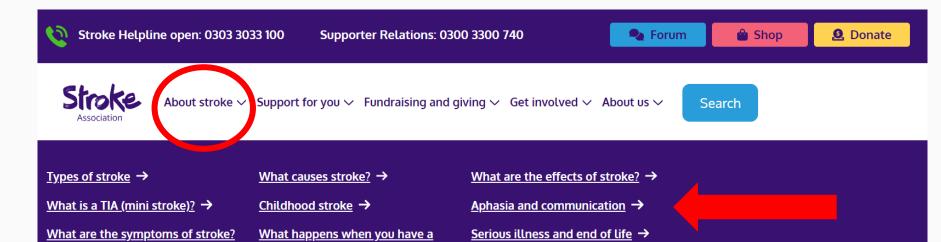
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# Learn more about aphasia and communication

Read aphasia-friendly information and watch helpful videos about aphasia and other communication difficulties.

Learn more →



#### Order a free Communication Support Pack

Our Communication Support Pack includes accessible information guides and tools to help you communicate with confidence.

Order your free pack →



#### Getting online guide

This guide is for people with aphasia and your family and friends. It has information about getting online and using technology.

Use our useful guide →



#### Order your communication support pack

Home / Order your communication support pack

Our communication support pack will **help you**, your **family** and **friends** to learn about **communication difficulties** after a stroke, and give you **practical tools** to use.

The pack is also available to order in Welsh in our online shop.

Your pack will include:



Communication problems after a stroke – A4 guide

Would you like the additional Communication Picture Book? * ○ Yes ○ No	
How would you like to receive your pack? *  O By post O By email	
Your details	
First name *	
Last name *	
Email address *	

# How a group might use the pack

• Jim Wyness' video



#### Other resources



New Communication toolkit for groups



New aphasia videos on our website



Getting online for people with aphasia

WHEN THE WORDS AWAY WENT



Aphasia documentary

#### Other resources

- The Tavistock Trust for Aphasia
- Aphasia Software Finder







# Rebuilding lives after stroke